



SureCall Cloud[™]

SureCall's cloud management system for MAX booster systems

User Guide

11.29.2022

Questions?

SureCall Cloud Database Manager

IMPORTANT. BEFORE YOU BEGIN.

SureCall CLOUD ACCESS — 5X Max includes access to SureCall's cloud management platform — allowing offsite, real-time performance management.

ONE-TIME NEW ACCOUNT SETUP CONTACT SURECALL: 888-365-6283

An account is required to access the SureCall Cloud platform. Access for the first year is free of charge followed by an annual \$150 fee.

You will need:

- Credit card information (no charge will be made for the first year of service)
- Email address

SureCall will provide:

• Your initial login information to access the SureCall Cloud platform website available at https://SureCall-cloud.azurewebsites.net

PLEASE NOTE: ACTIVATION IS REQUIRED FOR EACH BOOSTER CONTACT SURECALL: 888-365-6283

Each booster must be activated individually by contacting SureCall. Activation of the booster's SIM card is necessary before it may be added to your SureCall Cloud account.

To activate, you will need:

- Booster serial number (found on the booster)

SureCall will provide:

• The unique authentication code required for adding your booster to the SureCall Cloud platform

SURECALL CLOUD ACCESS

Once your booster's SIM card has been activated, access must be set up through the SureCall Cloud website available at the following link.

https://SureCall-cloud.azurewebsites.net/

Your initial login information is provided during your account setup.

ACCOUNT MANAGEMENT

Log in

From here, click the 'Log in' link in the upper right.

SureCall Cloud		Version: 0.0.34	/// SureCall`	Login	Atout
Home	SureCall Cloud Database Manager				

Enter your login information provided by SureCall customer support and click the 'Log in' button.

Go to Dashboard		Login
## SureCall*	Log in Email Johns.mith@companyname.com Password]
	Cegin	

This will bring you to your dashboard screen.

From the dashboard screen, you can manage your access and devices.

Click on your username to manage your account.

SureCall Cloud		Version: 0.0.34	SureCall Hello John	.emith@companyname.com	About
🔒 Home	Dashboard				
Boosters	WELCOME TO SURECALL CLOUD	BOOSTERS			
	SureCall Cloud includes everything you need to monitor, manage and adjust SureCall Cloud enabled boosters for all of your projects. Use Dashboard to see a unified view of all your boosters and locations. Visit SureCall to get	Booster Id	Name	Product	
	detailed information by band or booster and make adjustments using the Settings. If you have questions, submit a support ticket in the Support section to get in-touch with one of our technical support specialists.		No records available.		^

From any screen, clicking on your username on the top right brings you to your account management page.

Reset Password

Here, you can reset your password and view your profile

Go to Dashboard		Hello John.Smith@companyname.com! Logout
Manage yo Change your ad	ur account count settings	
Profile	Change password	
Password	Current password	
	New password	
	Confirm new password	
	Update password	

DEVICE MANAGEMENT

Add New Device

To manage devices, click the 'Add/Delete Devices' button from your dashboard to open up the booster management screen.

SureCall Cloud		Version: 0.0.34	/// SureCall`	Hello John.Smith@companyname.com!	About
💼 Home	Dashboard				
E Rooslers	WELCOME TO SURECALL CLOUD SureCall Cloud includes everything you need to monitor, manage and adjust SureCall Cloud enabled boosters for all of you projects. Use Dearboard to see a unified view of all your boosters and locations. Viait SureCall to get exposed to the support section to get in-bouch with one of our technical support specialists.	BOOSTERS Booster Id	Name No records	Product available	Ŷ
	ADDIDELETE DEVICES				

To add a booster to your account, you will need the serial number (booster ID) and the authentication code provided by customer support. Click 'Add Device'

The window will look like below when this is successfully done.

SureCall Cloud					Version: 0.0.34	/// SureCall`	Hello John.Smith@	companyname.com!	About
ft Home	Add/Delete Device								
Boosters		Add New D	evice						
		Booster Id 5XMax_0004 Authentication Co 0954	de						
		+ Add Device							
		evice '5XMax_000	4' has been ad	ded to your account.					
		Devices							
		Drag a column hea	der and drop it h	nere to group by that column					
		Booster Id		Name	Product				
		5XMax_0004		5XMax_0004	5XMax	Zedit × Remove	Ĵ		
						1			
			Booster l	d	Name	Product			
			5XMax_00	04	Building 5, 2nd Floor	5XMax		🖺 Update 🔇	Cancel

Edit Device Name

From this same window, the booster can be named so that it can be identified easier. Simply click the 'Edit' button next to the booster then enter the new name in the edit box as shown below. Then click the 'Update' button to set this change.

Clicking 'Home', in the left menu returns you to the dashboard where the new booster is now shown.

SureCall Cloud		Version: 0.0.34	//SureCall' Hello Jo	ohn.Smith@companyname.com! About
🔒 Home	Dashboard			
Boosters	VIELCOME TO SUPREALL 4G SENTRY CLOUD SureCall 4G Sentry Cloud includes everything you need to monitor, manage and adjust SureCall 4G Sentry Cloud enable docellers for all of your projects. Use Castiloand to see a united view of all your boosters and locations. Valid Boosters to get detailed information by baid or booster and mane adjustments using the Settings. If you there questions, submit a support locat in the Support section to get in-floors will once of our features support specialists.	BOOSTERS Booster Id 5XMax_0004	Name Building 5, 2nd Floor	Product States

Booster Status

To view the status of your boosters, click on 'Boosters' in the left menu. This shows the status for your booster and any booster added to your account. To view more specific detail for any booster, click the boosters status info, which will open up the status info for that booster.

SureCall Cloud			Version: C	.0.34	/// SureCall	Hello John.Smith	@companyname.com! Abo	out
🚖 Home	Available IoT Boosters -	Total: 1						
Boosters	Export to Excel							
	Booster Id	Name	Product	Down State	Up State	Last Updated (Local)		
	5XMax_0004	Building 5, 2nd Floor	5XIMax	Stable	Stable	10/18/2022 15:34:41	Settings 🖩 Last Status	0

Booster History

The below screen shows the status of the particular booster selected, which includes the history of the output power, input power, and gain. This data is preserved in the cloud for the last year's of data. The data shown is determined by the "Select Range" setting and can quickly be changed for the data that is desired, including specifying any specific dates.

SureCall Cloud						Version: 0.0.34	// SureCall [*]	Hello John.Smith@companyname.com! About
🔒 Home	Booster H	listory	- Bu	ilding !	i, 2nd Fl	por		
Boosters	Firmware Rev: Last Updated:	1.4.3 10/1	3 8/2022	15:34:4	I	Downlink Uplink		
	Last Range Select Range:	E From/To	Range eek	385 recs		20 um 15 dm 10 dm 4 mm 4 m	-40 dBm -45 dBm -50 dBm -55 dBm -60 dBm	DL input Power
		Last St	atus ^{ink}			s attim	-65 dBm -70 dBm -75 dBm	
	175 4 700 7464	Pwr Out	Gain	Pwr In	State	- LTE-A - LTE-V - Cell - PCS - AWS	10 10 10 10 10	-A - LTE-V - Cell - PCS - AWS
	LTE-A 728-746M	2	61	-59	Stable			
	CELL 869-894M PCS 1930-1995M	-6 16	65 67	-70 -61	Stable Stable	DL Gain		
			20		0	72 UD		

The following shows that the uplink data can be viewed as well.

Settings

By clicking the 'Settings' button, the following screen shows what can be viewed and edited for the boosters settings.



ureCall Cloud				
	Booster Setting	- Building 5	, 2nd Floor	
	Booster Settings			
		Down	link	
		Gain Limit	Pwr Limit	Pre Att Limit
	LTE-A 728-746M	63	16	9
	LTE-V 746-757M	63	16	9
	CELL 869-894M	65	16	9
	PCS 1930-1995N	70	16	10
	AWS 2110-2155	70	16	13
		Upli	nk	
		Gain Limit	Pwr Limit	Pre Att Limit
	LTE-A 698-716M	55	21	8
	LTE-V 776-787M	57	21	8
	CELL 824-849M	57	21	8
	PCS 1850-1915M	61	21	7
	AWS 1710-1755	61	21	12
	Edit Booster Settings			C Refresh D
		-		
	Uset Settings from Bo	oster		
	Reset System			

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